

# MORNINGTON LODGE

Raevon Pty Ltd A.B.N 11 209 150 973

Surname: \_\_\_\_\_

I understand and agree to the following conditions when admitting my dog for boarding with Mornington Lodge:

1. Due to Council Noise Restrictions: Hours of Business are
- |                                      |                              |
|--------------------------------------|------------------------------|
| <b>Monday</b>                        | 8:30am to 3:00pm             |
| <b>Tuesday</b>                       | <b>OFFICE CLOSED ALL DAY</b> |
| <b>Wednesday - Friday</b>            | 8.30am to 3:00pm             |
| <b>Saturdays</b>                     | 10:00am to 3:00pm            |
| <b>Sundays &amp; Public Holidays</b> | 11:00am to 3:00pm            |

**PLEASE NOTE:** If on **ANY DAY** all our scheduled guests have been and gone for the day, we reserve the right to close at 2pm

2. On collection day, Mornington Lodge offers a **late check out time of 11am**. If you have not collected your pet(s) by 11.30am, you will be charged for that day. Please do not ask the Office Staff to make exceptions, they do not have the authority to do so, and refusal can offend.

3. I would like my dog to be housed with a compatible dog. (although fed separately)
- (a) I request separate, individual housing. I understand this incurs a higher daily rate as listed daily rates are based on twin share accommodation.
- (b) I agree for my small dog(s) to be socialised during activity sessions with other small compatible dogs under supervision

4. I understand there is a one off fee \$25 - \$45 per guest if boarding for 3 days or more. This covers shampoo, conditioning, rinse, brushing and health checks.
- (a) A 20% surcharge applies to, Weekends & Public Holidays, regardless of collection time.
- (b) A 1.25% fee applies to credit card payments

5. I agree that provided that proper and reasonable care be taken, Mornington Lodge and/or the Proprietors shall not be responsible in any way whatsoever for any loss or damage during the period of board. For the purposes of this contract, the person leaving the pet shall be deemed to be the agent of the owner.

6. **Canine Cough:** I understand this is the equivalent of the human cold or 'flu virus. Whilst Mornington Lodge ensures a spotless environment and only accepts fully vaccinated guests, vaccinations can only **reduce symptoms**, they do not prevent my dog contracting canine cough when it is floating around the Melbourne region during certain times of the year. I understand that as it can be an airborne virus, my dog can contract kennel cough in the park, on the street or without leaving my backyard. I understand that canine cough is no better or worse than my child catching a cold or 'flu at school.

7. In the event of my pet(s) requiring veterinary attention, Mornington Lodge shall use a local veterinarian in the first instance, & the owner of the boarder shall be liable for the costs of such attention.

(a) I authorise for my credit card details to be used should my dog(s) require treatment at a 24 hour animal emergency clinic or other veterinary clinic as required.

8. **Older pets:** I understand that there can be higher risks associated with boarding a pet over 10 years of age.

I have read, ticked, understand and agree to points 1 - 8

Signed: \_\_\_\_\_

**A** Does your pet have any pre-existing / ongoing health issues?

**B** Your Emergency No: \_\_\_\_\_

**C** We require an Emergency number for someone **NOT** travelling with you. (This person will also have permission to collect your dog(s) on your behalf, and can authorise any required veterinary treatment & costs.)

**D** Until I can be contacted, I authorise an amount of \$ \_\_\_\_\_ for emergency Veterinary treatment.

**NOTE:** Basic consultation with fluids, blood tests and pain relief can range between \$450 - \$700+ (emergency surgery would be extra).

**E**  
In Date: \_\_\_\_\_ Out Date: \_\_\_\_\_

Daily Rate: \_\_\_\_\_ **BATH FEE**  
+ \$35/\$45/\$55

Pick up\$ \_\_\_\_\_ Delivery\$ \_\_\_\_\_

Home Delivery Time Contact Numbers: \_\_\_\_\_

## **F HIGH RISK - FIRE SEASON**

1. Is there someone who could collect your dog(s) should we have early warning of local fires? Tel: \_\_\_\_\_

2. Whilst we endeavour to keep guests safe with our implemented fire plan, **PLEASE BE AWARE THAT YOUR PETS' SAFETY CANNOT BE GUARANTEED**. In the event Mornington Lodge is under threat of fire, **IF** there is an opportunity for us to evacuate your dog(s), do you consent to a third party assisting (ie rescue groups, other boarding facilities, vet clinics) with transport and/or housing of your dog(s) until we get the all clear? **Please note - there is only a remote possibility of evacuation, due to road closures. Yes/No**

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CCV \_\_\_\_\_ Expiry Date: \_\_\_\_\_ / \_\_\_\_\_

I have read and agree to points A-F

Signed: \_\_\_\_\_