

# MORNINGTON LODGE

Raeon Pty Ltd A.B.N 11 209 150 973

Surname: \_\_\_\_\_

I understand and agree to the following conditions when admitting my dog for boarding with Mornington Lodge:

- Due to Council Noise Restrictions: Hours of Business are  
**Monday** 9.00 am – 11 am  
**Tuesday** 9.00 am – 10.45 am  
**Wednesday - Friday** 9.00 am – 11 am  
**Saturdays** 10.00 am – 11 am  
**Sundays** 10.00am – 11 am  
**Public Holidays** Closed  
**PLEASE NOTE:** If on **ANY DAY** all our scheduled guests have been and gone for the day, we reserve the right to close at 2pm. ☐
- On collection day, Mornington Lodge offers a late check out time of 11am. **If you have not collected your pet(s) by 11 am,** you will be charged for that day. Please do not ask the Office Staff to make exceptions, they do not have the authority to do so, and refusal can offend. ☐
- I would like my dog to be housed with a compatible dog. (although fed separately) ☐  
(a) I request separate, individual housing. I understand this incurs a higher daily rate as listed daily rates are based on twin share accommodation. ☐  
(b) I agree for my small dog(s) to be socialised during activity sessions with other small compatible dogs under supervision ☐
- I understand there is a one off fee \$35 - \$65 per guest if boarding for 3 days or more. This covers shampoo, conditioning, rinse, brushing and health checks. ☐  
(a) A 20% surcharge applies to Weekends, Public holidays & School holidays and day of departure prior to 11am. ☐  
(b) A 1.25% fee applies to credit card payments ☐
- I agree that provided that proper and reasonable care be taken, Mornington Lodge and/or the Proprietors shall not be responsible in any way whatsoever for any loss or damage during the period of board. For the purposes of this contract, the person leaving the pet shall be deemed to be the agent of the owner. ☐
- Admissions and collections outside office hours:** We occasionally receive a request to drop off/collect outside our published times. Whilst we fully appreciate clients have plans, there are a number of determining factors which dictate our opening and closing hours. Some of these factors are Council imposed, however, they are also down to our duty of providing scheduled periods of uninterrupted care; many guests require a regime of medications, prescription diets, assisted toileting and hand feeding. With the exception of medical emergencies or crisis, we ask that these times and policies are respected so that we can continue to offer our best care. ☐
- In the event of my pet(s) requiring veterinary attention, Mornington Lodge shall use a local veterinarian in the first instance, & the owner of the boarder shall be liable for the costs of such attention. ☐  
(a) I authorise for my credit card details to be used should my dog(s) require treatment at a 24 hour animal emergency clinic or other veterinary clinic as required. ☐
- Older pets:** I understand that there can be higher risks associated with boarding a pet over 10 years of age. ☐
- I understand that medications can only be administered between 7am - 5pm on any given day. ☐

- 10 I understand that I will be charged for days booked, not days used, should I choose to collect my pet (s) at an earlier date. ☐

Does your pet have any pre-existing / ongoing health issues? \_\_\_\_\_

Are you travelling overseas ☐ Where O/seas \_\_\_\_\_

We require **TWO** emergency contact numbers; one for yourself, and one for someone **NOT** travelling with you (this person will also have permission to collect your dog(s) on your behalf, and can authorize any veterinary treatment and costs).

Emergency No: 1 \_\_\_\_\_

Emergency No: 2 \_\_\_\_\_

Does your dog have pet insurance Yes ☐ No ☐

(If yes, we still require an amount)

In the event my dog requires veterinary attention, and my emergency numbers cannot be reached prior to treatment, I authorize

\$ \_\_\_\_\_ to cover care until I can be contacted.

Note: After hours clinics' charges: a basic consultation with fluids, blood test and pain relief can range between \$450 to \$700+

In the event my dog requires **IMMEDIATE, LIFE SAVING SURGERY**, for example, gastric torsion or bowl complications and my emergency numbers cannot be reached prior to surgery, I authorize a maximum of

\$ \_\_\_\_\_ to cover care.

Note: Surgery for Gastric Dilatation-Volulus (gastric torsion) ranges from \$3,500 to \$5,500 plus intensive care costs @ \$1,500 per 24hr period.

In Date: \_\_\_\_\_ Out Date: \_\_\_\_\_

Is the Out Date a Weekend/Pub Hol? Yes ☐ No ☐

Daily Rate: \_\_\_\_\_ +Meds: \$ \_\_\_\_\_ + BATH FEE \$35/\$45/\$55/\$65

Pick up\$ \_\_\_\_\_ Delivery\$ \_\_\_\_\_

Contact Number for Pick up/Delivery \_\_\_\_\_

## FIRE SEASON

1. We require owners and emergency contacts to monitor our Facebook page Mornington Lodge for evacuation notifications. Initial;

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Expiry Date: \_\_\_\_\_ / \_\_\_\_\_ CCV \_\_\_\_\_

Signed: \_\_\_\_\_