

MORNINGTON LODGE

Raevon Pty Ltd ABN 11 209 150 973

Surname: _____

Dog: _____

I understand and agree to the following conditions when admitting my dog for boarding with Mornington Lodge:

1. Admission Times

Monday	9.00 am – 11 am
Tuesday	9.00 am – 11 am
Wednesday - Friday	9.00 am – 11 am
Saturdays	10.00 am – 11 am
Sundays	10.00 am – 11 am
Public Holidays	Closed

PLEASE NOTE: If on **ANY DAY** all our scheduled guests have been and gone for the day, we reserve the right to close at 11am.

2. Collection Times

As per Admission Times or between 3.30pm–4.00pm. Please note daily rate applies.

3. I would like my dog to be housed with a compatible dog. (although fed separately).

(a) I request separate, individual housing. I understand this incurs a higher daily rate as listed daily rates are based on twin share accommodation.

(b) I agree for my small dog(s) to be socialised during activity sessions with other small compatible dogs under supervision.

4. I understand there is a one off fee \$45 - \$65 per guest if boarding for 3 days or more. This covers shampoo, conditioning, rinse, brushing and health checks.

(a) A 20% surcharge applies to Weekends, Public holidays & School holidays and day of departure prior to 11am.

(b) A 1.10% fee applies to card payments

5. I agree that provided that proper and reasonable care be taken, Mornington Lodge and/or the Proprietors shall not be responsible in any way whatsoever for any loss or damage during the period of board. For the purposes of this contract, the person leaving the pet shall be deemed to be the agent of the owner.

6. Admissions and collections outside office hours:

We occasionally receive a request to drop off/collect outside our published times. Whilst we fully appreciate clients have plans, there are a number of determining factors which dictate our opening and closing hours. Some of these factors are Council imposed, however, they are also down to our duty of providing scheduled periods of uninterrupted care; many guests require a regime of medications, prescription diets, assisted toileting and hand feeding. With the exception of medical emergencies or crisis, we ask that these times and policies are respected so that we can continue to offer our best care.

7. In the event of my pet(s) requiring veterinary attention, Mornington Lodge shall use a local veterinarian in the first instance, & the owner of the boarder shall be liable for the costs of such attention.

(a) I authorise for my credit card details to be used should my dog(s) require treatment at a 24 hour animal emergency clinic or other veterinary clinic as required.

8. **Older pets:** I understand that there can be higher risks associated with boarding a pet over 10 years of age.

9. I understand that medications can only be administered between 7am - 5pm on any given day.

10. I understand that I will be charged for days booked, not days used, should I choose to collect my pet(s) at an earlier date.

11. I understand my dog(s) must be up-to-date with all worming and C5 vaccination requirements. Please note: we cannot accept guests who have been vaccinated with an oral or intra nasal live vaccine within 14 days of admission.

12. I understand all beds and bedding will be supplied by Mornington Lodge. please advise the office on admission if your pet is inclined to ingest bedding or chew materials (i.e. wood, artificial grass) and we will make alternative arrangements.

13. **SPRING/SUMMER CAUTION:** In the event my dog is stung by a bee or other insect, Mornington Lodge will immediately seek veterinary attention.

Does your pet have any pre-existing/ongoing health issues?

Are you travelling overseas Where O/seas

We require TWO emergency contact numbers; one for yourself, and one for someone NOT travelling with you (this person will also have permission to collect your dog(s) on your behalf, and can authorize any veterinary treatment and costs).

Emergency No: 1 _____

Name: _____

Emergency No: 2 _____

Name: _____

Does your dog have Pet Insurance? YES NO

In the event my dog requires immediate/life saving veterinary attention at an emergency clinic, I authorise the following amount to be spent whilst trying to contact me and/or my emergency contact numbers.

\$1000–\$1500 \$2000–\$3500 \$5000 +

Please consider the amount carefully as the emergency veterinary clinic will **NOT** exceed your authorised amount until you have been contacted.

FIRE SEASON: JAN – MAR

We require owners and emergency contacts to monitor our Facebook page Mornington Lodge for evacuation notifications. Please Initial _____

Credit Card Details:

_____|_____|_____|_____|_____|_____|_____|_____|_____|_____|

Expiry Date: _____ / _____ CCV _____

Signed: _____